

Instruction to your

Bank or Building Society

to pay by Direct Debit



## The Emergency Planning Society

Please fill in the whole form including official use box using a ball Service User Number point pen and send it to: The Emergency Planning Society 8 The Hawkhills Easingwold York FOR The Emergency Planning Society OFFICIAL USE ONLY This is not part of the instruction to your Bank or Building Society. Y061 3EG Payments are taken on 1<sup>st</sup> of month. Please indicate your payment frequency Name(s) of Account Holder(s) Monthly Quarterly Annually Bank/Building Society account number **Branch Sort Code** Instruction to your Bank or Building Society Please pay The Emergency Planning Society Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may Name and full postal address of your Bank or Building Society remain with The Emergency Planning Society and, if so, details will be passed electronically to my Bank/Building Society. Signature(s) Date Postcode Reference Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits .
- If there are any changes to the amount,date or frequency of your direct debit The Emergency Planning Society will notify you
  10 working days in advance of your account being debited or as otherwise agreed. If you request The Emergency Planning
  Society to collect a payment,confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your direct debit, by The Emergency Planning Society or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when The Emergency Planning Society asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

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